

Sending Your Knife to Chris Reeve Knives

As part of your warranty, we will always clean, tune, and sharpen your CRK folder and sharpen your CRK fixed blade at no charge. Your only cost is the return shipping fee (minimum \$17.50 in CON-US). Once your knife is received, it is usually fixed up and on its way back within an estimated 4-8 weeks. Service can take longer, or on rare occasions, not so long. If payment is required for services or replacement parts, you may include a USD check or money order, or we will phone you for your VISA, MasterCard, AMEX or Discover Card information, when the service is complete.

Send your insured parcel with the **second page** of this service form to:

Chris Reeve Knives
2949 S. Victory View Way
Boise, ID 83709

International Customers, we recommend adding this phrase to your customs declaration:

“Original owner sending the knife to the manufacturer for warranty repair.”

We will write something similar when sending it back to help avoid custom duty. Please note that customs laws vary per country and you may have to pay associated fees. Chris Reeve Knives is not responsible for fees incurred, but we will do our best to help in any way we can.

Use the information below as reference when filling out your Service Form.

Questions? Please contact crkinfo@chrisreeve.com or call 208-375-0367

Services

- **Folding Knife Warranty Service “Spa Treatment”**, No charge if knife has not been modified outside of our shop. Includes cleaning, lock tuning, and sharpening, handle and pocket clip re-sandblasting on Plain Titanium and Micarta Folders.
- **Fixed Blade Warranty Service**, No charge if knife has not been modified outside of our shop. Includes cleaning and re-sharpening.
- **Blade Treatment, \$30**
S30 or S35VN Re-polish or Re-tumble according to the model
- **Handle Treatment, \$30**
Re-polish or Re-sandblast according to the model. (This service is free for Plain or Micarta Inlay Sebenzas, as long as knife has not been modified outside of our shop.) CGGs and Uniques *may* be refinished depending on the artwork. Please contact us for details.
- **Military or One Piece Knife Re-condition, \$30***
Includes sandblast, re-coat with KG Gun-Kote™, and sharpening. *Some handles may need to be replaced completely. In this case, we will contact you as additional charges may be applied.
- **Nyala or Sikayo Recondition, \$30**
Includes retumble, repolish, and sharpening.
- **Engraving per line, \$45**
Only available on plain titanium handles
- **Single Thumb Lug, \$11.50**
N/A on BG42 or Regular Blades
- **Double Thumb Lugs, \$35**
N/A on BG42 or Regular Blades

Part Replacement

- **Screws (Male)**, \$3.00/ea
Please specify if screws are intended for the body or clip.
- **Pins (Female)**, \$3.00/ea
- **Blades**
 - S35VN Blade for Sebenza 21, Classic, Umnumzaan, and Mnandi, \$135
 - S35VN Blade for Inkosi and Sebenza 25, \$145
 - Raindrop, Ladder, or Basket Weave Damascus Blade for Sebenza 21, Classic or Mnandi, \$315.00*
- **Butt-caps**, \$15
Available in round caps only
- **Back-spacers**, \$5.00
- **Perforated Washers**, \$1.50
Washers are fit in-house to match your specific knife, therefore, we cannot send just the washers to you.
- **Fluorinated Grease**, \$8.00
- **Microfiber Cloth**, \$5.00
- **1/8” and 5/64” Allen Wrench**, No Charge

*These are the only patterns offered at this time. We are back ordered approximately a year on all Damascus blades. Once we have the blade in stock, we will contact you and you will need to send your knife in for fitting.



Knife Service Form

Service Information

Name: _____

Telephone Number: _____

Did you purchase your knife from an authorized dealer?

No Yes: _____

Knife Model: _____

Please check all requested services.

Folding Knife "Spa Treatment"

If you would like us to refrain from a service, please specify.

Fixed Blade Knife Clean and Resharpener

Part Replacement

Customization (Engraving / Double or Single Thumb Lug)

Warranty Work

If you believe you have an issue that falls under warranty due to faulty workmanship or materials, please explain the circumstances:

Comments

Shipping and Return

We recommend insuring your parcel when shipping to us. Upon service completion, we will call you for return shipping payment information (\$17.50+ per knife within CONUS). Please inquire for international shipping prices.

Require a signature for return delivery

Use my own shipping account for return

Carrier: _____

Account #: _____

Delivery Address:

Name:

Address:

City:

State/Province:

Country:

Postal Code:

Email:

Billing Address:

Name:

Address:

City:

State/Province:

Country:

Postal Code:

Email:

If a knife has been modified outside our shop, the warranty will be void.